

May 20, 2020

Attention fingerprint provider sites:

On behalf of everyone at Thales, I wanted to reach out to you about what we are doing to support you, your employees and customers. As the novel coronavirus (COVID-19) situation evolves, we are working to ensure you have access to the best information possible to keep people safe.

First and foremost, please follow CDC and local health department guidelines.

<https://www.cdc.gov/coronavirus/2019-ncov/community/reopen-guidance.html>

<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html>

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/workplace-school-and-home-guidance.pdf>

<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html>

Specific to the fingerprinting process, please follow the below best practices:

1. Sanitize hard surfaces in your store, including fingerprint scanners, after each use with a disinfecting cleaner (see link above)
2. Wash hands frequently with soap and water (for at least 20 seconds)
3. Confirm that applicant has not been in contact with anyone infected with COVID-19 and has not been in any high risk areas for infection
4. Ensure applicants have washed or sanitized their hands prior to and after fingerprinting
5. Cover your nose/mouth in coughing or sneezing, doing so into inner sleeve or tissue. Wash hands immediately thereafter.
6. Utilize sanitary medical gloves (single use) to avoid hands on contact with people when possible.
7. CDC recommends wearing cloth face coverings in public settings

We appreciate your ongoing support and commitment to safely and hygienically supporting our communities and applicants.

Sincerely,
Applicant Processing Operations Team
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